



## **SACHÉ Design & Co.**

“Home of the \$2.99 T-shirt”

(443) 838-9426

5636 Belair Road (Lower Level)

Baltimore, Maryland 21206

Website: [www.sachedesigns.com](http://www.sachedesigns.com)

Email: [sales@sachedesigns.com](mailto:sales@sachedesigns.com)

### **Check It Out!**

**If you are looking for fine, fashionable and low priced tees, SACHÉ Design & Co. is the place to be.**

#### **T-shirts with a 1 Color Design on the Front or the Back:**

<b>Size</b>	<b>S-XL (print &amp; tee)</b>	<b>2XL-3XL (print &amp; tee)</b>	<b>4XL-5XL (print &amp; tee)</b>	<b>Print Only</b>
<b>White T-shirts</b>	\$ 3.49	\$ 5.49	\$ 7.49	\$2.00
<b>Light T-shirts</b>	\$ 5.99	\$ 7.99	\$ 9.99	\$2.00
<b>Dark T-shirts</b>	\$ 7.99	\$ 9.99	\$11.99	\$4.00

**\*If you order 50+ t-shirts, the prices start at \$2.99 each.**

Art Charge: \$40.00 per hour. Most designs require 1 hour design time

Screen Charge(s): \$25.00 per color//location

Additional Print Colors/Print: Add \$1 per color. If the colors in the design touch, there is an additional flash charge.

Please call us at (443) 838-9426 to schedule an appointment when you are ready to place the order. Our office hours are Monday-Friday 10-5pm by appointment only. A non-refundable deposit (payable by cash, check or money order) of 50% of entire order is required when you place the order. Please make all payments payable to **SACHÉ Design & Co.** Balance is due when the order is picked up; final payment is payable by cash or money order only. The order will be ready for pickup ten (10) business days after receipt of deposit (funds must be cleared by bank if paying by check), final approval of design and a complete order consisting of size/count breakdown. If you need the t-shirts sooner, please let us know.

We would love to work with you on this order. Please let us know what we can do to earn your business. If our prices are not lower than our competitors, please let us know and we will try to beat their prices.

We look forward to doing business with you!

Thank you,

**SACHÉ Design & Co.**

**\*\* Please call for current prices.\*\***

## F.A.Q. (Frequently Asked Questions)

### Order Specifications

1. What is your minimum order?

Our minimum order is 12 items per print color or print location. For example, if your design is:

1 color: 12 minimum

2 color: 24 minimum

2 colors on front and 1 color on back: 36 minimum

2. Can I order less than the minimum?

No.

3. Is there a limit to how many colors I can have in my design?

We can print 4 colors per location.

4. What types of t-shirts do you use?

In order to keep our prices so low, we can not guarantee which brand you will receive. For the quoted price, you will receive one of the following brands: Anvil, Fruit-of-the-Loom, Gildan, Hanes and Jerzees. We had a huge catalog of brand named items that you may choose. This will affect your item price.

5. What is your turnaround time?

The order will be ready for pickup ten (10) business days after receipt of deposit (funds must be cleared by bank if paying by check), final approval of design and a complete order consisting of size/count breakdown. Shipping times vary based on where you are located. Rush delivery is available for an additional fee.

6. Can I provide my own t-shirts?

Yes. We will have to view the t-shirts 1<sup>st</sup> to verify that they are appropriate for screen printing. You will have to provide us with additional t-shirts for spoilage (shirts that have mistakes). We will not reimburse you for these t-shirts. We do not guarantee any designs printed on shirts that you provide.

7. If I send you an image, what format do you accept?

We accept files in camera ready eps format?

8. Can I see an example of my design before you print?

Yes, we will email you a pdf markup for your approval. Once you approval the markup, we will begin printing. The order will be ready for pickup ten (10) business days after receipt of deposit (funds must be cleared by bank if paying by check), final approval of design and a complete order consisting of size/count breakdown.

9. What are your hours of operation?

We are open Monday-Friday 10-5pm by appointment only.

10. How do I place an order?

Please call us at (443) 838-9426 to schedule an appointment when you are ready to place the order. Or you can mail your order to our location. The address is:

SACHÉ Designs, Inc.

Baltimore, MD 21206

11. Sizes – for basic unisex t-shirts

<b>Size</b>	X-Small	Small	Medium	Large	1XL	2XL	3XL
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<b>Youth</b>	2-4	6-8	10-12	14-16	18-20	N/A	N/A
<b>Adult</b>	N/A	34-36	38-40	42-44	46-48	50-52	54-56

### Payments

1. What types of payments do you accept?

We accept cash, checks and money orders. Checks are not accepted as a final payment from new customers.

2. Do I have to pay a deposit?

Yes, the deposit is 50% of the total order. All deposits are non-refundable. Deposits are payable by cash, check or money order. The order will be ready for pickup ten (10) business days after receipt of deposit (funds must be cleared by bank if paying by check), final approval of design and a complete order consisting of size/count breakdown.

3. What are your payment terms?

We require 50% down and balance due on delivery of your order

### Prices

1. What if I order less than 50 t-shirts?

Please add \$1 per item?

2. What if I also want a 1 color slogan on the back?

White or Light T-shirts - Add \$1 per item.

Dark T-shirts – Add \$3.00 per item

3. If I want an image and text, does this change the price?

If the image and text are on the same side of the item and are in the same color, then the price stays the same. If not, then there are additional costs.

4. Are there any additional charges that I will have to pay?

For every order, there is an art charge and screen charge. The art charge is \$40 per hour. Based on your specifications, we will design an image for you and send it to you for your review. You can make minor changes and we will not charge you an additional art charge; however, if the changes are drastically different from your original specifications, we will charge an additional \$40.

5. If I place an additional order for the same design, do I have to pay the art and screen charges again?

Art Charge: The art charge is a one-time charge. We will keep your design on file and if you want to use that design again and you do not make any changes to the design, we will not charge you another art charge.

Screen Charge: If you place another order for the same design within 2 months of your last order, we will not charge you another screen charge; however, there is a \$5 re-ink fee.

6. Can I have ½ the t-shirts printed with the design in 1 color and ½ the t-shirts with the same design printed in another color?

Yes. There is a \$5 charge for each ink color change.